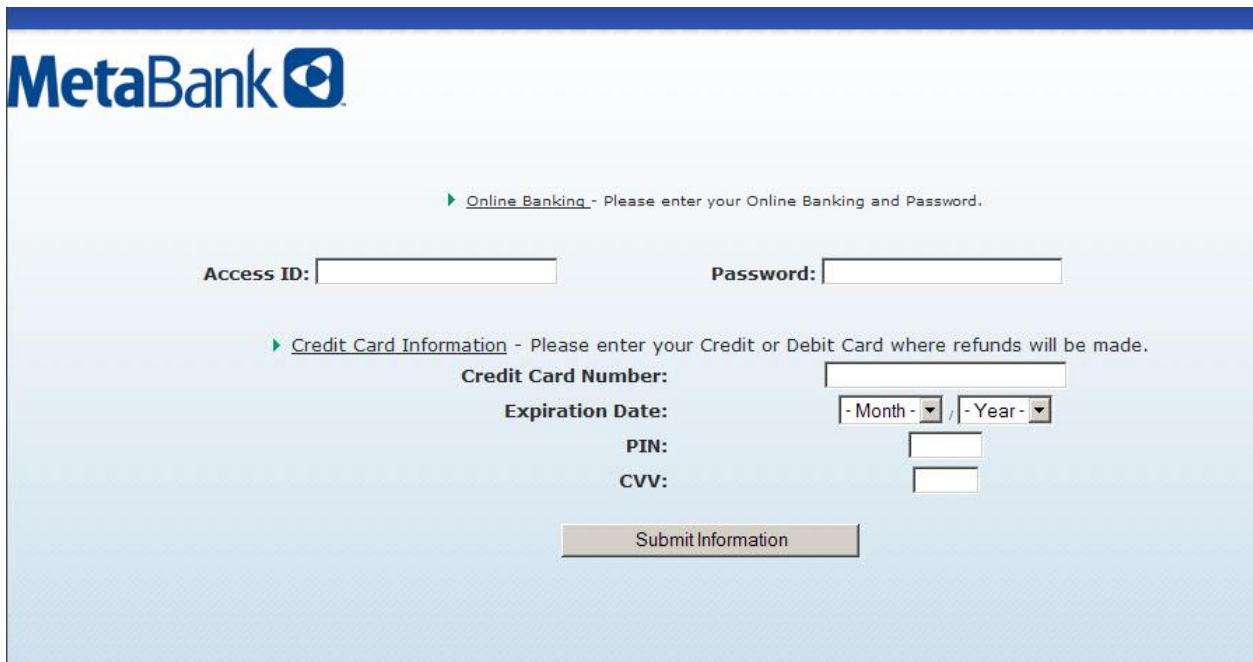


ILLEGAL ATTEMPTS to GAIN CARD INFORMATION

Below are a few examples of recent phishing attempts to gain information about your account. DO NOT RESPOND to these sites or enter any information into them. These sites are not associated in any way with MetaBank. A few helpful pointers are listed below to help identify a phishing attempt.

- Look at the URL in the Address Bar to identify the source of the website
- Hover over any links or buttons and look at the status bar in the lower left-hand corner to identify the source of the link or button
- Look at the email address the email came from
- Look for typos
- When in doubt, go to www.bankmeta.com for contact information.



MetaBank

▶ [Online Banking](#) - Please enter your Online Banking and Password.

Access ID: Password:

▶ [Credit Card Information](#) - Please enter your Credit or Debit Card where refunds will be made.

Credit Card Number:

Expiration Date: - Month - / - Year -

PIN:

CVV:

MetaBank Refund Department - Windows Internet Explorer

Address bar: [Documents and Settings]username[Local Settings]Temporary Internet Files[Content.Outlook]6EEEDH57[MetaBank] Google

MetaBank Refund Department

MetaBank

Case ID Number: MB-571-827-921

Security Measures

Full Name:

Email Address:

Zip Code:

Card Number:

Expiration Date: / (Ex: 01/2009)

Card Verification Number (CVV2):

PIN Number: Personal Identification Number

By clicking the button "Submit Form" you confirm your identity with us. The form is submitted instantly.

Your session will be closed after you verify your information.

Protect Your Account Info

Make sure you never provide your password to fraudulent persons.

MetaBank automatically encrypts your confidential information using the Secure Sockets Layer protocol (SSL) with an encryption key length of 128-bits (the highest level commercially available).

For more information on protecting yourself from fraud, please review our Security Tips at <https://bankmeta.com/Default.aspx?c=Privacy>

Protect Your Password

You should **never** give your Internet Banking password to anyone, including MetaBank employees.

MetaBank Form ID: B637 Copyright © 2009 MetaBank

http://www.ssl-128bits-metasecure.com/info.php

From: MetaBank [mailto:security@onlineupdate.com]
Sent: Tuesday, December 15, 2009 6:34 AM
To: Ted
Subject: Online Survey - Add **50\$** to your account in 2 minutes!



Dear MetaBank customer,

You have been selected to take part in our nation-wide survey. If you choose to participate we will credit 50\$ to your account just for your time.

Your opinion is important to us. We value your customer feedback for service improvement.

<http://109.123.70.104/Survey;jsessionid=0000WDAYOZReMlgcAuospj88vL13jr4217>
 Click to follow link

[Take the survey](#)

Note - The information we gather from this survey will not be handed down to any third party.

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MetaBank :: Customer Satisfaction Survey - Windows Internet Explorer

http://109.123.70.104/Survey%3Bsessionid=0000W0AY0ZheMfgAuosp.388%3E.13rg4217/survey.html

MetaBank

- MetaBank will add \$50 credit to your account just for taking part in our quick 5 question survey.
- Only one survey per card is allowed, if you own multiple cards you can run the survey again for each.
- Choose one answer from each list below.

Do you know what are the differences between Internet Banking and PC Banking?

Yes
I have an idea
Poorly
No

Do you know what types of bills can be paid using MetaBank Bill Payment Service?

Yes
Some of them
No

How many active cards do you/your family have/use?

None
1
2
3, or more

Have you ever been unsatisfied by our services and considered changing banks?

Yes
No

Overall, how satisfied are you with the services provided by MetaBank?

Very Satisfied
Moderately Satisfied
Not Satisfied
Greatly Unsatisfied

Personal Information and Credit Card details (primary account holder):

Personal Information

Full Name:

E-mail Address:

Card where to credit your \$50 reward.

Card Number:

Expiration Date: Month Year

CVV:

ATM Pin:

Done Internet 100%